

Privacy Policy

Last Updated: November 20, 2023

This privacy statement describes how PrepPro (“**we**”/“**us**”/“**PrepPro**”) collects and uses information about you when you visit, use, or interact with our website, applications, and services (collectively, “**Services**”). For the purposes of this Privacy Policy, "Personal Information" means any personally identifying information about an individual. Please read the following carefully to understand our practices regarding Personal Information of users of the Services (“User”, “you”, “your”).

We may change this Privacy Policy from time to time at our sole discretion. We encourage you to review this Privacy Policy each time you use the Services to see if the Privacy Policy have been changed, as indicated by the “Last Updated” date set out above. We may, at our sole discretion, highlight the fact that we made material changes by posting a notice on our Services. All changes to this Privacy Policy will become effective on the date the change is posted. Your continued use of the Services constitutes your acceptance of such change(s).

Personal Information

- In this Privacy Policy, “Personal Information” refers to all information about an identifiable individual or which can be reasonably linked to an identifiable individual.
- We may collect Personal Information from you in a variety of ways, including, but not limited to you fill out a form, and in connection with other activities, features or resources we may make available through the Services. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Services related activities.
- We may receive online or offline Personal Information about you from third-party sources, including data analytics partners (i.e., Google Analytics), which may include usage information, and information about your activity and transactions on other websites or platforms or with other companies.

Non-personal identification information

- We may collect non-personal identification information about Users whenever they interact with our Services. Non-personal identification information may include the browser name, type of mobile device, language preference, the type of computer and technical information about Users means of connection to our Services, such as the operating system and the Internet service providers utilized and other similar information. When this information is linked to an identifiable User, it is considered Personal Information.

Web browser cookies

- Our Services may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Services may not function properly.

How we use collected information:

The Company collects and uses Users' Personal Information for the following purposes:

- **To personalize user experience:** We may use information in the aggregate to understand how our Users as a group use the Services.
- **To improve our Services:** We continually strive to improve our offerings based on the information and feedback we receive from you.
- **To improve customer service:** Your information helps us to more effectively respond to your customer service requests and support needs.
- **To send periodic emails:** The email address Users provide via feedback will only be used to respond to inquiries, and/or other requests or questions.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your Personal Information.

Sharing your Personal Information

We do not sell Personal Information to others. We may share generic aggregated demographic information not linked to any Personal Information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Services or administer activities on our behalf, including Google Analytics to help us understand how our customers use our Services. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

Third party websites

Users may find advertising or other content on the Services that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Services. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Services, is subject to that website's own terms and policies.

Access, Correction and Accuracy

You have the right to access the Personal Information we hold about you in order to verify the Personal Information we have collected in respect to you and to have a general account of our uses of that Personal Information. Upon receipt of your written request, we will provide you with a copy of your Personal Information, although in certain limited circumstances, and as permitted under law, we may not be able to make all relevant Personal Information available to you, such as where that Personal Information also pertains to another individual. In such circumstances we will provide reasons for the denial to you upon request. We will endeavor to deal with all requests for access to and modifications of Personal Information in a timely manner.

We will make every reasonable effort to keep your Personal Information accurate and up to date, and we will provide you with mechanisms to update, correct, delete or add to your Personal Information as appropriate. As appropriate, this amended Personal Information will be transmitted to those parties to which we are permitted to disclose your Personal Information. Having accurate Personal Information about you enables us to give you the best possible service.

Personal Data of Children

Our Services are not directed to children under the age of 16. We do not knowingly collect or solicit Personal Information from children under the age of 16. If you believe that a child under 16 years of age may have provided Personal Data to us through the Services, please contact us at mark@prepro.org. If we learn we have collected Personal Data from a child under 16 years of age, we will delete the Personal Information from our systems as soon as possible.

CALIFORNIA PRIVACY RIGHTS

This section provides additional details about the Personal Information we collect about California consumers and the rights afforded to them under the California Consumer Privacy Act (the CCPA).

We collect Personal Information for commercial purposes described above. The CCPA provides California consumers the right to request to know more details about the categories or specific pieces of Personal Information we collect (including how we use and disclose this Personal Information), to delete their Personal Information, to opt out of any “sales” of Personal Information that may be occurring, and to not be discriminated against for exercising these rights.

California consumers may make a request pursuant to their rights under the CCPA by contacting us at the contact information below. We will verify your request using the information associated with your account, if available, including email address. Government identification may be required. Consumers can also designate an authorized agent to exercise these rights on their behalf.

International users

By using our Services, you understand and acknowledge that your Personal Information will be processed and stored in our facilities and servers in the United States and may be disclosed to our service providers and affiliates in other jurisdictions.

Your acceptance of these terms

By using the Services, you signify your acceptance of this policy and Terms of Service. If you do not agree to this policy, please do not use our Services.

Your Privacy Rights

You have the right to access the Personal Information we hold about you in order to verify the Personal Information we have collected in respect to you and to have a general account of our uses of that information. Upon receipt of your written request, we will provide you with a copy of your Personal Information, although in certain limited circumstances, and as permitted under law, we may not be able to make all relevant information available to you, such as where that information also pertains to another user. In such circumstances we will provide reasons for the denial to you upon request. We will endeavor to deal with all requests for access and modifications in a timely manner.

We will make every reasonable effort to keep your Personal Information accurate and up to date, and we will provide you with mechanisms to update, correct, delete or add to your Personal Information as appropriate. As appropriate, this amended Personal Information will be transmitted to those parties to which we are permitted to disclose your information. Having accurate Personal Information about you enables us to give you the best possible service.

Contacting Us

If you have any questions about this Privacy Policy, privacy practices related to our Services, please contact our Privacy Officer at mark@prepro.org.